

**Appendix A - Table of Transportation Services around the Southern Windsor County Region**

Last updated 03/13/2017

Service	Provider	Primary Funding Source	Contact Info to get a ride		Service characteristics							Vermont Town served														New Hampshire					Notes	Website						
			Phone	Primary Contact Person	Curb-To-Curb	Door-To-Door	Door-Thru-Door	Eligibility Requirements?	Fare or Donation?	Same Day Service?	Medical Rides	Wellness Rides	Other Rides	Andover	Baltimore	Bridgewater	Cavendish	Chester	Grafton	Hartland	Ludlow	Londonderry	Plymouth	Reading	Quechee (part of Hartford)	Rockingham/ Bellows Falls	Springfield	Weathersfield	West Windsor	Windham			Windsor	Woodstock	Cornish, NH	Claremont, NH	Charlestown, NH	Plainfield, NH
Fixed Route Bus	SEVT	VTrans/ FTA (5311)	1-888-869-6287	Dispatch at SEVT	Y		N	Y	-	Y	Y	Y				Y								Y	Y												* Marble Valley Regional Transit District (MVRTD) meets SEVT bus in Ludlow to provide connections to Rutland area. ** Services from Windsor to Springfield are available once a day. *** Bellows Falls In-Town service extends to Westminster VT and Walpole NH.	<a href="http://crtransit.org/">http://crtransit.org/</a>
Commuter Fixed Route Bus on I-91	SEVT	VTrans/ FTA (5311)	1-888-869-6287	Dispatch at SEVT	Y		N	Y	-			Y						Y							Y	Y			Y							* Services go to White River Junction VT, Lebanon NH and Hanover NH.	<a href="http://crtransit.org/">http://crtransit.org/</a>	
Elders and Persons with Disabilities (E&D) Transportation	SEVT*	E&D portion of VTrans/ FTA (5311)	1-888-869-6287	Dispatch at SEVT		Y	Y	N*	N	Y	Y**		Y	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		* Donation requested to cover local match ** Limited wellness rides available due to funding constraints. Scheduled shopping trips are available	<a href="http://crtransit.org/">http://crtransit.org/</a>	
Elders and Persons with Disabilities (E&D) Transportation	Stagecoach	E&D portion of VTrans/ FTA (5311)	802-728-3773	Dispatch at Stagecoach		Y	Y	N*	N	Y	Y**			Y				Y					Y													* Used to ask for a donation for 20% of the ride cost, but currently have a grant that covers that 20%. Once client has used up allowance on "Ticket to Ride" system for the fiscal year, the client would have to pay 100% of the cost. ** Wellness rides include shopping trips	<a href="http://stagecoach-rides.org/">http://stagecoach-rides.org/</a>	
Medicaid Transportation (Also known as Non-Emergency Medicaid Transportation "NEMT")	SEVT	DVHA	1-888-869-6287	Dispatch at SEVT		Y	Y	N	N	Y			Y	Y	Y			Y				Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				<a href="http://crtransit.org/">http://crtransit.org/</a>	
Medicaid Transportation	Stagecoach	DVHA	802-728-3773	Dispatch at Stagecoach		Y	Y	N	N	Y				Y				Y				Y														<a href="http://stagecoach-rides.org/">http://stagecoach-rides.org/</a>		
Dial-A-Ride (non-Medicaid and	SEVT*	VTrans/ FTA (5311)	1-888-869-6287	Dispatch at SEVT		Y		F	N	Y					Y*			Y*					Y	Y					Y						* Due to funding restrictions, clients must be eligible under Medicaid or E&D	<a href="http://crtransit.org/">http://crtransit.org/</a>		
Dial-A-Ride ("Private Pay", "General Public")	Stagecoach	VTrans/ FTA (5311)	802-728-3773	Dispatch at Stagecoach		Y	N	F*	N	Y	Y	Y						Y				Y													This option can be used by E&D clients in the Stagecoach region if they have exceeded their allowance. * Client would have to pay 100% of the cost. Ride can only be provider subject to availability of volunteer driver.	<a href="http://stagecoach-rides.org/">http://stagecoach-rides.org/</a>		
Hardship Mileage	SEVT		1-888-869-6287	Dispatch at SEVT	N/A	N/A	N/A	Y*		N			Y	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		* Client must be eligible under Medicaid	<a href="http://crtransit.org/">http://crtransit.org/</a>		
In Town Fixed Route Bus*	Ludlow Municipal Transit System (LMTS)	Town of Ludlow	802-228-2841	Town Staff	Y		N	N	Y	Y	Y	Y						Y							Y**										* Serviced closely aligned with school schedule. Only runs late August through mid June each year. Early morning and mid afternoon only. No special trips can be made - has been particular stop. School cancelled = bus cancelled. ** Service limited to serving the Springfield Tech Center (from the High School)	<a href="http://www.ludlow.vt.us">www.ludlow.vt.us</a>		
Ride from local community group	Community Cares of Chester and Andover	No funding	802-875-6341	Deb Armstrong			Y	N	D	N	Y	Y	Y	Y				Y																	Ask for donation of what client can afford			
Ride from local community group	Volunteers in Action	Money from grants, donations, town, hospital, and Senior Solution	802-674-5971	Martha Zoerheide			Y	Y*	D	Y	Y	Y	Y**					Y				Y			Y	Y		Y	Y	Y	Y	Y	Y		* Need enough mobility to get into car on own. ** Can provide rides for grocery shopping for elders and persons with disabilities.	<a href="http://www.mtascutneyhospital.org/careers/volunteer-opportunities/volunteers-action">www.mtascutneyhospital.org/careers/volunteer-opportunities/volunteers-action</a>		

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			Phone	Primary Contact Person	Curb-To-Curb	Door-To-Door	Door-Thru-Door	Eligibility Requirements?	Fare or Donation?	Same Day Service?	Medical Rides	Wellness Rides	Other Rides	Andover	Baltimore	Bridgewater	Cavendish	Chester	Grafton	Hartland	Ludlow	Londonderry	Plymouth	Reading	Quechee (part of Hartford)	Rockingham/ Bellows Falls	Springfield	Weathersfield	West Windsor			Windham	Windsor	Woodstock	Cornish, NH	Claremont, NH	Charlestown, NH	Plainfield, NH	
Ride from local community group	Just Neighbors	No funding	802-787-1225	Melina Menzies	Y		N	N	N*	Y	Y	Y	Y							Y																		* Prefer 48 hour notice if possible, but will schedule same day services if drivers are available. ** Service area primarily focuses around the Weston/ Londonderry area.	<a href="http://www.iustneighborsvt.org/services.html">www.iustneighborsvt.org/services.html</a>
Ride from local community group	Bill Cooley and neighbors	No funding	802-824-6467	Bill Cooley	Y		N	N	N*	Y	Y	Y	Y							Y																	* Prefer 48 hour notice if possible, but will schedule same day services if drivers are available. ** Service area primarily focuses around the Weston/ Londonderry area, but would provide ride for someone on the route to the destination.		
Veterans medical appointments	VA Medical Center	Veterans Administration	1-800-941-8387 x 4381 or 6490	Jason Marsh (Mobility Manager)		Y	Y**	N	Y***	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	* Any NH and VT veterans ** Provide services for any veteran with a "VA authorized appointment" anywhere. Additional eligibility requirements if in wheelchair or need an ambulance. *** Can sometimes provide same day service but prefer more notice.			
Veterans medical appointments	Disabled America Vets (DAV)	Veterans Administration	802-295-9363 x 5394	Jeff Snow	Y		Y*			Y**		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	* Ambulatory patients only ** Rides to White River Junction VA Medical Center only			
Veterans medical appointments	Vermont Veterans Outreach Teams	Vermont National Guard	888-607-8773	Dispatch for Veterans Outreach Teams			Y	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y					
Health Transit	L&M Family Caregivers and Days-In-Town Taxi	Springfield Medical Care System (SMCS) Community Health Team**	802-886-8998	Julie Merrill-Snide			Y*		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	*Eligibility depends on not being eligible for any other existing services ** The Community Health Team has contracts with a few local organizations who actually provide the rides.	<a href="http://healthtransit.org/">http://healthtransit.org/</a>			
Cancer treatment trips (Road to Recovery Program)	American Cancer Society	American Cancer Society's Road to Recovery Program	800-227-2345			Y		Y*	N	N	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	* Rides only provided for cancer-related treatment	<a href="http://www.cancer.org/treatment/supportprograms/services/road-to-recovery">www.cancer.org/treatment/supportprograms/services/road-to-recovery</a>		
Trips to DHMC and VA Medical Center	Home Healthcare, Hospice and Community Services (HCS)	NHDOT/ FTA (5310)	603-352-8494	HCS Dispatch	Y		Y*	N	N	Y														Y**	Y**	Y**			Y**		Y**	Y**			Service is only provided on Wednesdays. * Priority is given to elders and persons with a disability, but rides are available to others as space allows ** The bus will only pick people up if it is a short detour from their route from Keene to DHMC and the VA Medical Center - eg Park and Rides along I-91, or Shaws in Walpole.	<a href="http://www.hcsservices.org/transportation/medical-transportation/">http://www.hcsservices.org/transportation/medical-transportation/</a>			
Volunteer Transportation Program for blind and visually impaired	Vermont Association for the Blind and Visually Impaired (VABVI) and SEVT	Vermont Association for the Blind and Visually Impaired (VABVI)	1-877-350-8840	De Haskell		Y	Y*	F	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	* "Ride of last resort" - ie must try getting transportation via other means first	<a href="http://www.vabvi.org.php">www.vabvi.org.php</a> <a href="http://www.vabvi.org.php">53-8.ord1-1.websitestlink.com/other-services/</a>			
Ready to Go Program providing service for Reach Up Clients	Good News Garage	Reach Up - part of Vermont Department for Children and Families, Economic Services Division	N/A	Reach Up Case Manager	Y		Y*	N			Y**	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	* By referral from Reach Up case manager only ** Rides for childcare, work and job searching purposes only *** also includes a contract with the Springfield Parent-Child Center	<a href="http://www.goodnewsgarage.org/GNG-Programs">www.goodnewsgarage.org/GNG-Programs</a>				

Note: Any potential rider should check directly with the list transportation provider if they have any questions about eligibility

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			Phone	Primary Contact Person	Curb-To-Curb	Door-To-Door	Door-Thru-Door	Eligibility Requirements?	Fare or Donation?	Same Day Service?	Medical Rides	Wellness Rides	Other Rides	Andover	Baltimore	Bridgewater	Cavendish	Chester	Grafton	Hartland	Ludlow	Londonderry	Plymouth	Reading	Quechee (part of Hartford)	Rockingham/ Bellows Falls	Springfield	Weathersfield	West Windsor	Windham			Windsor	Woodstock	Cornish, NH	Claremont, NH	Charlestown, NH	Plainfield, NH	
Reach Up non-medical rides	SEVT or Stagecoach**	Reach Up - part of Vermont Department for Children and Families, Economic Services Division	N/A	Reach Up Case Manager	Y		Y*	N				Y*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y									* By referral from Reach Up case manager only ** Rides are provided through SEVT or Stagecoach using whatever service they have available (bus, taxi or volunteer driver)	
Senior Lunches	SEVT	E&D portion of VTrans/ FTA (5311)	1-888-869-6287	Dispatch at SEVT	Y			N				Y	Y		Y	Y	Y		Y	Y		Y	Y	Y	Y	Y	Y	Y	Y										
Senior Rides	Bugbee Senior Center	Unknown	802-295-9068		Y		Y*	D	N	Y	Y	Y**											Y															* Only available for those who are attending lunch at the Center ** Grocery shopping trips are available to the White River Co-op on Mondays and Fridays	<a href="http://www.bugbeecenter.org/services">www.bugbeecenter.org/services</a>
Senior Rides	Thompson Senior Center	E&D portion of VTrans/ FTA (5311)	802-457-3277	Thompson Senior Center	Y		Y*	D	N	Y	Y			Y																								* Seniors and person with disabilities	<a href="http://www.thompsonsencenter.org/services/transportation/">www.thompsonsencenter.org/services/transportation/</a>
Grocery Shopping Trips	Stagecoach	E&D portion of VTrans/ FTA (5311)	802-457-3277	Thompson Senior Center	Y		Y*	D	N			Y*		Y																							* Organized through the Thompson Senior Center for their clients.		
Grocery Shopping Trips	SEVT	E&D portion of VTrans/ FTA (5311)	1-888-869-6287	Dispatch at SEVT	Y		N	D	N	N	Y*	N	Y	Y					Y	Y		Y	Y	Y	Y	Y	Y	Y									* Shopping only		
Rides to court	Springfield Restorative Justice Center	Volunteer	802-885-8707	Jenny White	Y		Y*	N	N			Y**	Y	Y	Y	Y								Y	Y												* Rider must be on the active parole list ** Rides for court purposes only	<a href="http://springfieldrjc.org/">http://springfieldrjc.org/</a>	
Rides for people supervised by the Dept of Corrections	Greater Falls Community Justice Center	Department of Corrections	802-376-9837	Community Navigator	Y		Y*	N	Y**	Y	Y	Y											Y														* Rider must be supervised by the Department of Corrections (parole, probation or furlough) ** If available	<a href="http://cinvt.org/center/greater-bellows-falls-community-justice-center/">http://cinvt.org/center/greater-bellows-falls-community-justice-center/</a>	
Springfield Area Parent Child Center and Department of Children and Families (DCF)	L&M Family Caregivers	Unknown		Lori Johnson	Y		Y*	N	N			Y**	Y	Y	Y	Y	Y		Y	Y		Y	Y	Y	Y	Y	Y	Y									* By referral from Lori Johnson (Children's Integrated Services) only ** Rides for childcare purposes only		
Taxi	L&M Family Caregivers	Client	802-885-4141		Y	Y	N	F	Y	Y	Y	Y	Y	Y					Y	Y	*	Y	Y	Y	Y	Y	Y	*	Y	*	*	*	*	*	*	*	* Service for residents of these towns may be available upon request	<a href="http://landmfamilycaregivers.com/">http://landmfamilycaregivers.com/</a>	
Taxi	Days In Town	Client	802-885-6990		Y		N	F	Y	Y	Y	Y												Y															
Taxi	Uber	Client	Uber App on smartphone		Y		N	F	Y	Y	Y	Y	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	* Precise service area unknown, but as of February 2017 there were 3 drivers based out of the Upper Valley.	<a href="http://www.uber.com/">www.uber.com/</a>	
Taxi	Currier's Courier	Client	603-543-7738	Alec Currier	Y		N	F	Y	Y	Y	Y																									* Service area primarily around the Newport area	<a href="http://www.facebook.com/Alcurrierscourier">www.facebook.com/Alcurrierscourier</a>	
Taxi	Best Taxi (Ludlow)	Client	802-432-8294		Y		N	F	Y	Y	Y	Y				Y			Y																		This service only runs Fridays and Saturdays 6pm - 2am during ski season.	None	
Taxi	Best Taxi (Claremont)	Client	603-543-7139		Y		N	F	Y	Y	Y	Y				Y							Y	Y	Y	Y		Y	Y	Y	Y	Y	Y	Y	Y		Service primarily along the Connecticut River valley around Claremont and up to the Upper Valley		
Car service	Dash Transportation Company	Client	844-468-3274		Y		N	F	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		<a href="http://dashtransportationcompany.com/">http://dashtransportationcompany.com/</a>	
Car and van service	Door to Door Driving Services	Client	603-996-1522	Mark Horne	Y		N	F	Y	Y	Y	Y				Y							*					Y*		Y		Y			Y		* Service area primarily around Plainfield and also includes Lebanon, Hanover, and White River Junction.	<a href="http://www.doortodoordrivingservices.com/">www.doortodoordrivingservices.com/</a>	
Car and van service	Upper Valley Ride	Client	603-448-4004		Y		N	F	Y	Y	Y	Y	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	* Service area primarily focuses on core Upper Valley (Hanover, Norwich, Lebanon and White River Junction) but services are available in other towns with an upcharge.	<a href="http://www.uvrider.com">www.uvrider.com</a>	

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Rideshare	Upper Valley Rideshare	Client and other ridesharers	802-295-1824 or sign up online	Susan Berry	Y		N	*	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	You can also sign up online	<a href="http://www.uppervalleyrideshare.com/">www.uppervalleyrideshare.com/</a>
Rideshare	Go Vermont! ("ConnectingCommuters.org")	Client and other ridesharers	Sign up online		Y							Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Sign up online via website - click on "Rideshare" button.	<a href="http://www.connectingcommuters.org/">www.connectingcommuters.org/</a>	
Wheelchair Taxi	Golden Cross Ambulance	Client	603-542-6660	Dispatch at Golden Cross			Y	N*	F	Y**	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	* No eligibility requirements but since this is a wheelchair transport this may not be the most cost-effective service for clients without mobility issues. ** Same day service provided if staff and vans are available	<a href="http://www.goldencrossamb.com/">www.goldencrossamb.com/</a>		

**Contact information for transportation for NH residents to get to VT**

Dial-A-Ride	Southwestern Community Services	NHDOT/ FTA Section 5311	603-542-9609	Dispatch at SCS	Y		N	F	N	Y																									Service has been provided by SCS since October 2016. Only covers rides within Claremont	<a href="http://www.scsheps.org/transportation.htm">http://www.scsheps.org/transportation.htm</a>	
"Volunteer Driver Program" (ie rides for elders and persons with disabilities)	Southwestern Community Services	NHDOT/ FTA Section 5310	603-542-9609	Dispatch at SCS	Y*		Y	D	N	Y	N**																								Service has been provided by SCS since October 2016. Will take clients wherever they need to go, including Vermont. * Provide an "origin and destination" service - ie respond to clients needs but no more than door-to-door service. ** May include picking up a prescription on the drive home. Not enough funds available to meet all medical needs so no spare funds for other trip needs.	<a href="http://www.scsheps.org/transportation.htm">http://www.scsheps.org/transportation.htm</a>	
Medicaid Transportation	Southwestern Community Services	Medicaid/ Medicare	1-866-769-3085	NH Medicaid Broker			Y			Y																									Service is brokered by NH Medicaid broker and is then provided by SCS.	<a href="http://www.dhhs.nh.gov/ombp/medicaid/index.htm#about">www.dhhs.nh.gov/ombp/medicaid/index.htm#about</a>	
Special Transit Service	Easter Seals NH		603-668-8603		Y					Y																										<a href="http://www.easterseals.com/nh/our-programs/special-transit-service/">www.easterseals.com/nh/our-programs/special-transit-service/</a>	
Veterans medical appointments	National Guard Care Coordination		1-800-941-8387	VA Medical Center																																	
Transportation Services for people with disabilities	Granite State Independent Living (GSIL)		603-228-9680																																		<a href="http://www.gsil.org/community-based-disability-supports/transportation-services/faqs">www.gsil.org/community-based-disability-supports/transportation-services/faqs</a>
Taxi	CNC Cab Company		603-542-2280		Y					Y	Y	Y																									

**Local programs that do not provide transportation services, but do assist clients to find a ride**

	Senior Solutions	AHS Dept of Disabilities, Aging and Independent Living (DAIL)	1-800-642-5119																																		<a href="http://www.seniorsolutionsvt.org/">www.seniorsolutionsvt.org/</a>
	Vermont 211	Various	211																																		<a href="http://www.vermont211.org/">www.vermont211.org/</a>

**Local Programs verified that do not provide transportation services**

Black River Good Neighbors			802-228-3663																																	Do not provide any transportation services and never have in the past. Recommend calling 211.
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Aging in Hartland			802-674-4118		Not applicable																															Refer local volunteers and their clients to Volunteers in Action.	
Windsor County Support and Services at Home (SASH)			802-674-2700	Denise Dupuis	Not applicable																															Only provide if have a purpose for staff to be there (eg advocate).	
Norris Cotton Cancer Center			603-650-4344	Care Management	Not applicable																																
Green Mountain Retired and Senior Volunteer Program (RSVP)			802-674-4547	Corey Mitchell	Not applicable																															Do not provide any rides directly. Provide volunteers for VIA, Springfield Warming Shelter, The Current and Stagecoach.	<a href="http://www.rsvpvt.org/">www.rsvpvt.org/</a>
Springfield Hospital Adult Day (SHAD)			802-885-9881	JoAnne Bohan	Not applicable																															Do not provide any transportation services for their clients.	
Bellows Falls Senior Center					Not applicable																																
Mt Ascutney Hospital				Jill Lord	Not applicable																															Hospital used to have a van but now does not. Do not provide any transportation services for their clients.	
Meeting Waters YMCA/ VT Child Development Division			802-463-4769		Not applicable																															Any transportation needed for programs (after school programs and summer camp) are provided via the local schools	
George's Shuttle Services			(802) 263-5627	George Simone	Not applicable																															No longer provide rides to the airport. Only provide rides through contract with schools.	
Neighborhood Connections			802-824-4343		Not applicable																																
Granite State United Way - Upper Valley Office			603-298-8499		Not applicable																																
United Way - Monadnock Region			603-543-4209		Not applicable																																
United Way - Sullivan County			603-543-0121		Not applicable																																
American Red Cross - Rural Rides Transportation Program			800-244-2214 x120		Not applicable																															Do not provide any transportation services directly. Provide referrals to local transit company	<a href="http://www.redcross.org/nhvt/programs-services/medical-appointment-transportation">www.redcross.org/nhvt/programs-services/medical-appointment-transportation</a>